

Global Musical Instruments International Sales Policies and Agreement

Date 5/23/2009

I, the undersigned, do hereby agree to the following Global Musical Instruments International Sales Policies:

- All sales are Final.** The 30-day Return Policy as outlined in our Policies page found at (www.GlobalMusicalInstruments.com/policies) does *NOT* apply to International Sales. Therefore, the customer assumes *full* ownership of the order upon *shipment* of said order. Our products are inspected and are professionally packed prior to shipment. Once the order is shipped, the customer assumes responsibility for inspecting the order upon arrival at his or her destination, and confirming that it has not been damaged and that the order is complete and correct. A detailed Invoice will be included with the shipment. When available, the customer will also be provided with Tracking information when it becomes available.
- Customer Signature Required:** The customer's signature will be required upon acceptance of the shipment. Also, we will not accept returns from International shipments UNLESS the item(s) ordered were grossly misrepresented in their description, or incorrect items were shipped. You must contact Global Musical Instruments immediately if there are any discrepancies with your order. DO NOT SIGN FOR THE SHIPMENT IF THERE IS ANYTHING WRONG OR MISSING. YOU MUST MAKE THE SHIPPING COMPANY AND GLOBAL MUSICAL INSTRUMENTS AWARE OF ANY PROBLEMS IMMEDIATELY. THIS IS FOR YOUR PROTECTION AS WELL AS OURS.
- Global Musical Instruments is not responsible for shipping damage, loss, or mishandling.** The customer must direct any shipping damage or loss claims with the Shipper. All International orders will be shipped Insured for the full value, so that you may place a claim with the Shipper in the event of shipping damage or loss of your order.
- Certain countries require tariffs and have customs restrictions and/or requirements.** The customer will pay all such fees as stipulated by the authorities and charged by the Shipper.
- The customer will pay the full International shipping cost of the order, including shipping insurance, and any tariffs, taxes or fees as stipulated by the law.** The address must be a location that is serviced by either UPS, USPS or FedEx. You will be notified which of these services are available to your destination. You may choose which of these services best suits your needs. You will also be provided actual copies of the quotes from the available Shippers, indicating your total costs and any associated customs requirements and fees.
- All International Orders will be paid to Global Musical Instruments through Paypal.** No other forms of payment are accepted at this time. You will *NOT* be able to place your International order through GlobalMusicalInstruments.com, but rather will complete the Paypal payment via the Paypal email Invoice payment request sent directly to you. You do not need a Paypal account to complete the payment, and major credit cards using foreign currency are accepted. *See Paypal's requirements for more details and/or to set-up an account for faster service at www.Paypal.com

Agreed to by the undersigned:

_____ (Sign)

_____ (Print Name)

___/___/_____ (Day/ Month/ Year)